



JB

**Commercial
Group**

PRODUCT CLEANING GUIDE





TABLETOPS

General Product Care Guidelines

We strongly recommend that all cleaning products which contain the following are not used on any product from our tabletop range:

- Abrasive,
- Ammonia,
- Bleach,
- Spirit
- Any aggressive constituent, this also includes D10 sanitizers.

The use of sanitizer sprays attack lacquer finishes due to their aggressive constituents. Over time this will cause the product to deteriorate with the risk of showing water marks, heat marks and in some cases scratches.

Please note that our product guarantee does not cover damage caused by the use of such cleaning products.



Solid and Veneered Products

We recommend that no cleaning products are to be used for cleaning Solid or Veneered Tabletops. On such products we would recommend the use of a warm, damp and slightly soapy cloth to wipe over. Do not use any spray cleaners as they can damage the protection of the lacquer finish. Do not use wax, as a build-up can occur and spoil the appearance of the finish.

Once such products have been manufactured and installed, we advise that extra care is taken as the lacquer can take several days to become heat-proof, and up to two weeks to become fully cured. For this reason we advise that all hot objects are to be placed on mats rather than the bare surface of the chosen tabletop.

If upon delivery our Solid wood or Veneered products are to be put into storage, the environment they are to be stored in needs to be considered, especially during the winter months. All products should be stored in temperatures of between 10 - 25 degrees Celsius, with the faces of the tops not exposed to the air. We recommend wrapping in a warm material such as a blanket, and if possible, cover completely with plastic wrap or clingfilm.



Laminate & Tuff Top MFC Tabletops

Simply wipe your Laminate or Tuff Top surface with a damp cloth soaked with soapy water, then wipe with a clean wet cloth containing no soap to remove any soap residue, before finally drying with a clean cotton or paper towel.

For stubborn marks, a careful application of a non-abrasive cleaning solution can be used, but we recommend you test a concealed area first where possible.

For stubborn marks, follow these steps:

1. Spray the surface with a power all purpose surface cleaner or grease cleaner.
2. Allow the cleaner to work for a maximum of 5 minutes.
3. Take up/wipe off cleaner with a wet sponge cloth, rinse the sponge cloth well with clear water several times.
4. Afterwards, the cleaned surface should be re-cleaned with a clean sponge cloth and warm water to remove all residues of the cleaning agent and to achieve a cleaning result free of streaks and shading.
5. Finally, wipe the cleaned area dry with a clean cotton or paper towel.
6. Depending on the result, cleaning steps 1 - 5 can be repeated



Edging

ABS edgings are easy to clean with a damp cloth soaked with soapy water, then wipe with a clean wet cloth containing no soap to remove any soap residue, before finally drying with a clean cotton or paper towel. For more stubborn marks use a commercially available cleaning agent that is suitable for plastic surfaces. To be safe, the suitability of the cleaner should be tested before use where possible.



Ultratop - Compact Laminate (HPL)

HPL tabletops are easy to clean with a damp cloth soaked with soapy water, then wipe with a clean wet cloth containing no soap to remove any soap residue, before finally drying with a clean cotton or paper towel. For more stubborn stains or marks, home type non-alkaline cleaners can be used.



Werzalit

Over 99.7% of bacteria are eliminated with a simple cleaning with water and / or soap on the Werzalit range of tops. For more stubborn stains you can introduce an alcohol based solvent, but ensure not to clean using any abrasives.



Werzalit Edging

If you've gone for the Bistro metallic edged Werzalit option, we recommend the use of a cleaning product for metals to maintain and enhance the aesthetics of the materials used.



Solid Marble

There are 3 different types of marking you could incur:

- **Scratching** - Compared to wood, stone is a much harder material to scratch but this can occur. Generally the worst items to cause this are items with unglazed bottoms and sharp edges.
- **Staining** - This usually occurs when tea or coffee pots are put directly on a top. Placemats can be used as a solution to this. When a pot pours badly, the liquid runs down the spout and collects at the bottom of the pot. When this is then placed on the stone, the brown liquid is trapped under the hot pot. The law of physics states that liquids are driven away from heat, therefore they will overcome the sealant and light staining will occur.
- **Etching** - This is a reaction between the acid in liquids we consume such as colas, wine, citrus juices, vinegar-based sauces and calcium, which is the main mineral content within marble and limestone. The acid mattes the polish level of the material which can be seen as rings from wine glasses, bottles etc.

Cleaning solid marble

- **Hot soapy water** - Effective and easy to use.
- **Biocide Cleaners** - These are great at killing bacteria but may leave a smeary finish.
- **White Spirit** - A very good release agent and will remove stubborn marks.

Continued →

Solid Marble continued

Sealants

Sealants work by clogging the pores of the stone. This helps to prevent the marble from absorbing liquids and help stop colours getting into the stone by extending the period of time to clean up a spillage. It is NOT a surface coating and will not prevent etching.

We use a product called StoneCHEM® Safeguard to seal our marble table tops, however there are many alternative sealants online that can also be used. Just ensure that it is a sealant specifically designed for use with solid marble. Depending on how often they are cleaned we recommend applying a thin layer of sealant every 6 to 12 months.

Speak to your Tuff Top® dealer about purchasing StoneCHEM Safeguard sealant

Caring for solid marble

- Taking just a few precautions like routine sealing with your marble will mitigate, and sometimes eliminate any problems whatsoever.
- Wipe anything that spills on marble as soon as possible to avoid the chance of staining or etching.
- Use coasters under glasses or bottles.
- Use mats or trivets to place hot items on marble.
- Follow a daily and periodic cleaning routine.
- Use clean cloths each time. Ensure your cloths are soft.
- Change cleaning water frequently during cleaning.
- Always rinse using clean, warm water.
- Always follow the directions on your cleaner and avoid mixing chemicals unless specified.
- Abrasives can cause scratches.
- Avoid using chemical cleaners, acids like vinegar and lime juice, grout cleaners, tub or tile cleaners on marble. They will etch or dull the stone.



Cast Iron

We suggest you clean your cast iron table base as soon as possible after it gets dirty. Removing dirt immediately will greatly increase the products longevity. You can use a sponge or a clean cloth to clean the product, but do not scrub it or use any abrasive cleaners.

If you apply water when cleaning, dry it well immediately after cleaning.



Stainless Steel

Stainless Steel finishes require regular cleaning to keep them looking new. If Stainless Steel plating becomes rusty or dark over time, there are a few quick tricks to cleaning them up, so they look like new:

Wipe Down

Be sure to wipe down the Stainless-Steel part of your table base on a daily basis with a clean cloth. This keeps dust from building up and catches spills. If something does spill on the Stainless Steel, make sure to wipe it up immediately to cut down on the possibility of corrosion and staining. You can use a clean cloth with warm, soapy water to clean Stainless Steel every day.

Removing Rust

If you are cleaning up Stainless Steel in an area that has been neglected for long periods of time, you can easily remove rust and clean up dark spots. Aluminium foil crumpled up into a ball and dipped in water can be rubbed against the rust to remove it in short time. Make sure the shiny side is up on the Aluminium. The dark spots on chrome can easily be brightened up with an application of alcohol or vinegar.

Polishing Stainless Steel

After cleaning the Stainless Steel and removing dark spots and rust, you have to move on to polishing it to get that nice high sheen and reflective surface. Use a clean cloth, preferably cotton or microfiber material, and one of the following products to polish chrome: baby oil or WD-40.



ADDITIONAL PRODUCTS

Parasols

Parasol covers can be cleaned in the washing machine on a 30°C wash, but do not use detergent. Hang dry, Do Not Tumble Dry.



Seren Faux Leather

Leather can be cleaned with a damp cloth. Apply to the surface of the leather in a light circular motion until the dirty parts are clean & then repeat with clean water. The use of wax, polishes, chemicals, detergents, and spray polishes should be avoided.



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Requirments.**

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